

Kentucky Department for Medicaid Services
Division of Long-Term Services and Supports
Service Authorization Training and Resource Guides
Updated: January 2024

Title	Description
Service Authorization Training Video	A recorded presentation about how case managers should conduct service authorization for 1915(c) HCBS waiver participants.
Service Authorization Training Quiz	The post-training quiz for case managers on service authorization for 1915(c) HCBS waiver participants.
Service Training Authorization Presentation	A copy of the presentation from the Service Authorization Training Video.
Service Authorization Training Guide	A detailed guide to service authorization for 1915(c) HCBS waiver case managers.
Service Authorization Frequently Asked Questions (FAQ) - Policy	Frequently asked questions and answers about service authorization policy.
Service Authorization FAQ – MMIS, MWMA and Prior Authorization	Frequently asked questions and answers about the systems used for service authorization and prior authorizations.
Service Authorization Standard Operating Procedure	Formal guidance to 1915(c) HCBS waiver case managers on minimum standards for activities related to service authorization.
Prior Authorization (PA) Inquiry Information Sheet	Step-by-step instructions for running a PA inquiry in MMIS.
Team Sign-In Sheet Example	An example of a team sign-in sheet for 1915(c) HCBS case managers.
Service Authorization Crosswalks	Overview of 1915(c) HCBS offerings and service indicators describing which participants may benefit from each.
Acquired Brain Injury Acute & Long-Term Care	
Home and Community Based	
Model II Waiver	
Michelle P. Waiver	
Supports Community Living	

TEAM 
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AND FAMILY SERVICES